Lampiran 5
Frequency Table

Umur

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	23.00	1	2.0	2.0	2.0
	24.00	1	2.0	2.0	4.0
	25.00	1	2.0	2.0	6.0
	27.00	2	4.0	4.0	10.0
	28.00	3	6.0	6.0	16.0
	31.00	1	2.0	2.0	18.0
	32.00	1	2.0	2.0	20.0
	33.00	1	2.0	2.0	22.0
	35.00	8	16.0	16.0	38.0
	37.00	1	2.0	2.0	40.0
	38.00	3	6.0	6.0	46.0
	39.00	2	4.0	4.0	50.0
	41.00	2	4.0	4.0	54.0
	42.00	3	6.0	6.0	60.0
	43.00	1	2.0	2.0	62.0
	44.00	2	4.0	4.0	66.0
	45.00	1	2.0	2.0	68.0
	47.00	1	2.0	2.0	70.0
	49.00	3	6.0	6.0	76.0
	51.00	4	8.0	8.0	84.0
	52.00	1	2.0	2.0	86.0
	54.00	2	4.0	4.0	90.0
	55.00	1	2.0	2.0	92.0
	56.00	2	4.0	4.0	96.0
	57.00	1	2.0	2.0	98.0
	59.00	1	2.0	2.0	100.0
	Total	50	100.0	100.0	

JNS_KLMN

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1.00	38	76.0	76.0	76.0
	2.00	12	24.0	24.0	100.0
	Total	50	100.0	100.0	

Pendidikan

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2.00	3	6.0	6.0	6.0
	3.00	16	32.0	32.0	38.0
	4.00	7	14.0	14.0	52.0
	5.00	24	48.0	48.0	100.0
	Total	50	100.0	100.0	

Pekerjaan

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1.00	13	26.0	26.0	26.0
	2.00	4	8.0	8.0	34.0
	3.00	14	28.0	28.0	62.0
	4.00	11	22.0	22.0	84.0
	5.00	8	16.0	16.0	100.0
	Total	50	100.0	100.0	

Lampiran 6
Tabel Hasil Uji Validitas Variabel Reliability (X_1)
Correlations

		Relia_Total	Relia_1	Relia_2	Relia_3	Relia_4	Relia_5
Relia_Total	Pearson Correlation	1	.668**	.698**	.736**	.565**	.481**
	Sig. (2-tailed)		.000	.000	.000	.000	.000
	N	50	50	50	50	50	50
Relia_1	Pearson Correlation	.668**	1	.394**	.372**	.153	.150
	Sig. (2-tailed)	.000		.005	.008	.290	.297
	N	50	50	50	50	50	50
Relia_2	Pearson Correlation	.698**	.394**	1	.460**	.168	.165
	Sig. (2-tailed)	.000	.005		.001	.245	.252
	N	50	50	50	50	50	50
Relia_3	Pearson Correlation	.736**	.372**	.460**	1	.345*	.090
	Sig. (2-tailed)	.000	.008	.001		.014	.532
	N	50	50	50	50	50	50
Relia_4	Pearson Correlation	.565**	.153	.168	.345*	1	.165
	Sig. (2-tailed)	.000	.290	.245	.014		.251
	N	50	50	50	50	50	50
Relia_5	Pearson Correlation	.481**	.150	.165	.090	.165	1
	Sig. (2-tailed)	.000	.297	.252	.532	.251	
	N	50	50	50	50	50	50

**. Correlation is significant at the 0.01 level (2-tailed).

*. Correlation is significant at the 0.05 level (2-tailed).

Tabel Hasil Uji Validitas Variabel *Responsiveness* (X_2)

Correlations

		Respon_1	Respon_2	Respon_3	Respon_4	Respon_5	Respon_Total
Respon_1	Pearson Correlation	1	.266	.309*	-.058	.140	.514**
	Sig. (2-tailed)		.062	.029	.691	.334	.000
	N	50	50	50	50	50	50
Respon_2	Pearson Correlation	.266	1	.326*	.335*	.361**	.721**
	Sig. (2-tailed)	.062		.021	.017	.010	.000
	N	50	50	50	50	50	50
Respon_3	Pearson Correlation	.309*	.326*	1	.164	.253	.636**
	Sig. (2-tailed)	.029	.021		.255	.076	.000
	N	50	50	50	50	50	50
Respon_4	Pearson Correlation	-.058	.335*	.164	1	.384**	.597**
	Sig. (2-tailed)	.691	.017	.255		.006	.000
	N	50	50	50	50	50	50
Respon_5	Pearson Correlation	.140	.361**	.253	.384**	1	.686**
	Sig. (2-tailed)	.334	.010	.076	.006		.000
	N	50	50	50	50	50	50
Respon_Total	Pearson Correlation	.514**	.721**	.636**	.597**	.686**	1
	Sig. (2-tailed)	.000	.000	.000	.000	.000	
	N	50	50	50	50	50	50

*. Correlation is significant at the 0.05 level (2-tailed).

**. Correlation is significant at the 0.01 level (2-tailed).

Tabel Hasil Uji Validitas Variabel *Assurance* (X_3)

Correlations

		Ass_1	Ass_2	Ass_3	Ass_4	Ass_5	Ass_Total
Ass_1	Pearson Correlation	1	.717**	.339*	.022	.066	.632**
	Sig. (2-tailed)		.000	.016	.881	.650	.000
	N	50	50	50	50	50	50
Ass_2	Pearson Correlation	.717**	1	.633**	.264	.313*	.859**
	Sig. (2-tailed)	.000		.000	.064	.027	.000
	N	50	50	50	50	50	50
Ass_3	Pearson Correlation	.339*	.633**	1	.391**	.291*	.774**
	Sig. (2-tailed)	.016	.000		.005	.040	.000
	N	50	50	50	50	50	50
Ass_4	Pearson Correlation	.022	.264	.391**	1	.508**	.605**
	Sig. (2-tailed)	.881	.064	.005		.000	.000
	N	50	50	50	50	50	50
Ass_5	Pearson Correlation	.066	.313*	.291*	.508**	1	.604**
	Sig. (2-tailed)	.650	.027	.040	.000		.000
	N	50	50	50	50	50	50
Ass_Total	Pearson Correlation	.632**	.859**	.774**	.605**	.604**	1
	Sig. (2-tailed)	.000	.000	.000	.000	.000	
	N	50	50	50	50	50	50

**. Correlation is significant at the 0.01 level (2-tailed).

*. Correlation is significant at the 0.05 level (2-tailed).

Tabel Hasil Uji Validitas Variabel *Empathy* (X_4)

Correlations

		Emp_1	Emp_2	Emp_3	Emp_4	Emp_5	Emp_Total
Emp_1	Pearson Correlation	1	.469**	.379**	.223	.371**	.712**
	Sig. (2-tailed)		.001	.007	.120	.008	.000
	N	50	50	50	50	50	50
Emp_2	Pearson Correlation	.469**	1	.456**	.510**	.338*	.785**
	Sig. (2-tailed)	.001		.001	.000	.016	.000
	N	50	50	50	50	50	50
Emp_3	Pearson Correlation	.379**	.456**	1	.294*	.354*	.704**
	Sig. (2-tailed)	.007	.001		.038	.012	.000
	N	50	50	50	50	50	50
Emp_4	Pearson Correlation	.223	.510**	.294*	1	.197	.632**
	Sig. (2-tailed)	.120	.000	.038		.170	.000
	N	50	50	50	50	50	50
Emp_5	Pearson Correlation	.371**	.338*	.354*	.197	1	.658**
	Sig. (2-tailed)	.008	.016	.012	.170		.000
	N	50	50	50	50	50	50
Emp_Total	Pearson Correlation	.712**	.785**	.704**	.632**	.658**	1
	Sig. (2-tailed)	.000	.000	.000	.000	.000	
	N	50	50	50	50	50	50

**. Correlation is significant at the 0.01 level (2-tailed).

*. Correlation is significant at the 0.05 level (2-tailed).

Tabel Hasil Uji Validitas Variabel *Tangible* (X_5)

Correlations

		Tang_1	Tang_2	Tang_3	Tang_4	Tang_5	Tang_Total
Tang_1	Pearson Correlation	1	.390**	.440**	.283*	.143	.626**
	Sig. (2-tailed)		.005	.001	.047	.322	.000
	N	50	50	50	50	50	50
Tang_2	Pearson Correlation	.390**	1	.447**	.429**	.344*	.732**
	Sig. (2-tailed)	.005		.001	.002	.014	.000
	N	50	50	50	50	50	50
Tang_3	Pearson Correlation	.440**	.447**	1	.362**	.356*	.746**
	Sig. (2-tailed)	.001	.001		.010	.011	.000
	N	50	50	50	50	50	50
Tang_4	Pearson Correlation	.283*	.429**	.362**	1	.380**	.715**
	Sig. (2-tailed)	.047	.002	.010		.006	.000
	N	50	50	50	50	50	50
Tang_5	Pearson Correlation	.143	.344*	.356*	.380**	1	.664**
	Sig. (2-tailed)	.322	.014	.011	.006		.000
	N	50	50	50	50	50	50
Tang_Total	Pearson Correlation	.626**	.732**	.746**	.715**	.664**	1
	Sig. (2-tailed)	.000	.000	.000	.000	.000	
	N	50	50	50	50	50	50

**. Correlation is significant at the 0.01 level (2-tailed).

*. Correlation is significant at the 0.05 level (2-tailed).

Tabel Hasil Uji Validitas Variabel Kepuasan Pengguna Sistem Informasi e-Dumas Presisi (Y)

Correlations

		Tang_1	Tang_2	Tang_3	Tang_4	Tang_5	Tang_Total
Tang_1	Pearson Correlation	1	.390**	.440**	.283*	.143	.626**
	Sig. (2-tailed)		.005	.001	.047	.322	.000
	N	50	50	50	50	50	50
Tang_2	Pearson Correlation	.390**	1	.447**	.429**	.344*	.732**
	Sig. (2-tailed)	.005		.001	.002	.014	.000
	N	50	50	50	50	50	50
Tang_3	Pearson Correlation	.440**	.447**	1	.362**	.356*	.746**
	Sig. (2-tailed)	.001	.001		.010	.011	.000
	N	50	50	50	50	50	50
Tang_4	Pearson Correlation	.283*	.429**	.362**	1	.380**	.715**
	Sig. (2-tailed)	.047	.002	.010		.006	.000
	N	50	50	50	50	50	50
Tang_5	Pearson Correlation	.143	.344*	.356*	.380**	1	.664**
	Sig. (2-tailed)	.322	.014	.011	.006		.000
	N	50	50	50	50	50	50
Tang_Total	Pearson Correlation	.626**	.732**	.746**	.715**	.664**	1
	Sig. (2-tailed)	.000	.000	.000	.000	.000	
	N	50	50	50	50	50	50

**. Correlation is significant at the 0.01 level (2-tailed).

*. Correlation is significant at the 0.05 level (2-tailed).

Lampiran 7

Uji Reliabilitas

Reliability Statistics X1

Cronbach's Alpha	N of Items
.626	5

Reliability Statistics X2

Cronbach's Alpha	N of Items
.620	5

Reliability Statistics X3

Cronbach's Alpha	N of Items
.740	5

Reliability Statistics X4

Cronbach's Alpha	N of Items
.733	5

Reliability Statistics X5

Cronbach's Alpha	N of Items
.731	5

Reliability Statistics Y

Cronbach's Alpha	N of Items
.659	5

```
REGRESSION
  /DESCRIPTIVES MEAN STDDEV CORR SIG N
  /MISSING LISTWISE
  /STATISTICS COEFF OUTS R ANOVA
  /CRITERIA=PIN(.05) POUT(.10)
  /NOORIGIN
  /DEPENDENT VAR00036
  /METHOD=ENTER Kep_Total VAR00012 VAR00018 VAR00024 VAR00030
  /SCATTERPLOT=(*ZRESID ,*ZPRED) (*ZPRED ,VAR00036) (*ZPRED
,VAR00036)
  /RESIDUALS HISTOGRAM(ZRESID) NORMPROB(ZRESID).
```

Descriptive Statistics

	Mean	Std. Deviation	N
Y	19.2800	1.72662	50
X1	20.8400	1.74215	50
X2	21.0800	1.73605	50
X3	21.1400	2.07030	50
X4	21.4200	2.13895	50
X5	20.6200	2.33771	50

Correlations

		Y	X1	X2	X3	X4	X5
Pearson Correlation	Y	1.000	-.188	.067	.189	.133	.128
	X1	-.188	1.000	-.171	.029	.024	.065
	X2	.067	-.171	1.000	-.139	.128	-.173
	X3	.189	.029	-.139	1.000	-.064	.125
	X4	.133	.024	.128	-.064	1.000	.065
	X5	.128	.065	-.173	.125	.065	1.000
Sig. (1-tailed)	Y	.	.095	.321	.095	.178	.188
	X1	.095	.	.117	.421	.435	.327
	X2	.321	.117	.	.167	.188	.114
	X3	.095	.421	.167	.	.329	.193
	X4	.178	.435	.188	.329	.	.326
	X5	.188	.327	.114	.193	.326	.
N	Y	50	50	50	50	50	50
	X1	50	50	50	50	50	50
	X2	50	50	50	50	50	50
	X3	50	50	50	50	50	50
	X4	50	50	50	50	50	50
	X5	50	50	50	50	50	50

Variables Entered/Removed[a]

Model	Variables Entered	Variables Removed	Method
1	X5, X1, X4, X3, X2[b]	.	Enter

a. Dependent Variable: Y

b. All requested variables entered.

Model Summary[b]

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate
1	.333[a]	.111	.010	1.71784

a. Predictors: (Constant), X5, X1, X4, X3, X2

b. Dependent Variable: Y

ANOVA[a]

Model		Sum of Squares	df	Mean Square	F	Sig.
1	Regression	16.237	5	3.247	1.100	.374[b]
	Residual	129.843	44	2.951		
	Total	146.080	49			

a. Dependent Variable: Y

b. Predictors: (Constant), X5, X1, X4, X3, X2

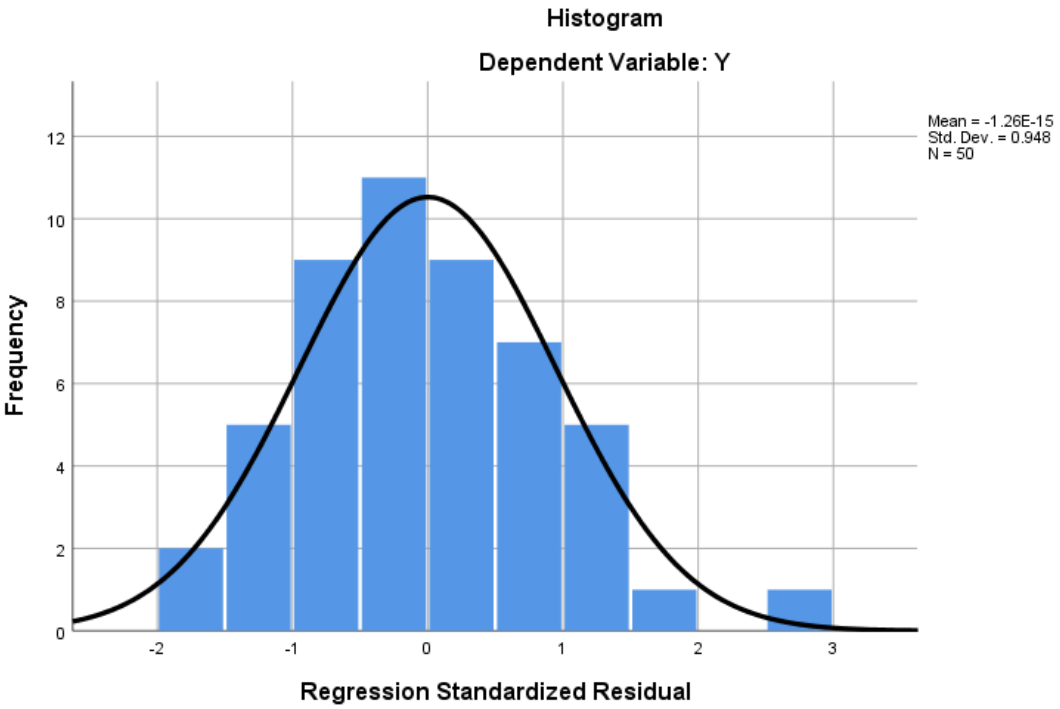
Coefficients[a]

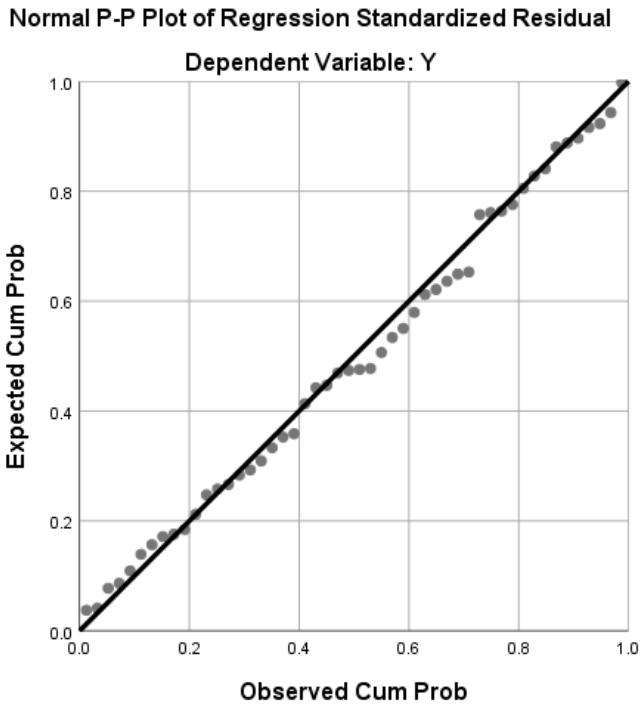
Model		Unstandardized Coefficients		Standardized Coefficients		
		B	Std. Error	Beta	t	Sig.
1	(Constant)	14.318	6.210		2.306	.026
	X1	-.192	.143	-.194	-1.342	.187
	X2	.065	.148	.065	.436	.665
	X3	.164	.121	.197	1.364	.180
	X4	.109	.116	.135	.933	.356
	X5	.087	.108	.118	.812	.421

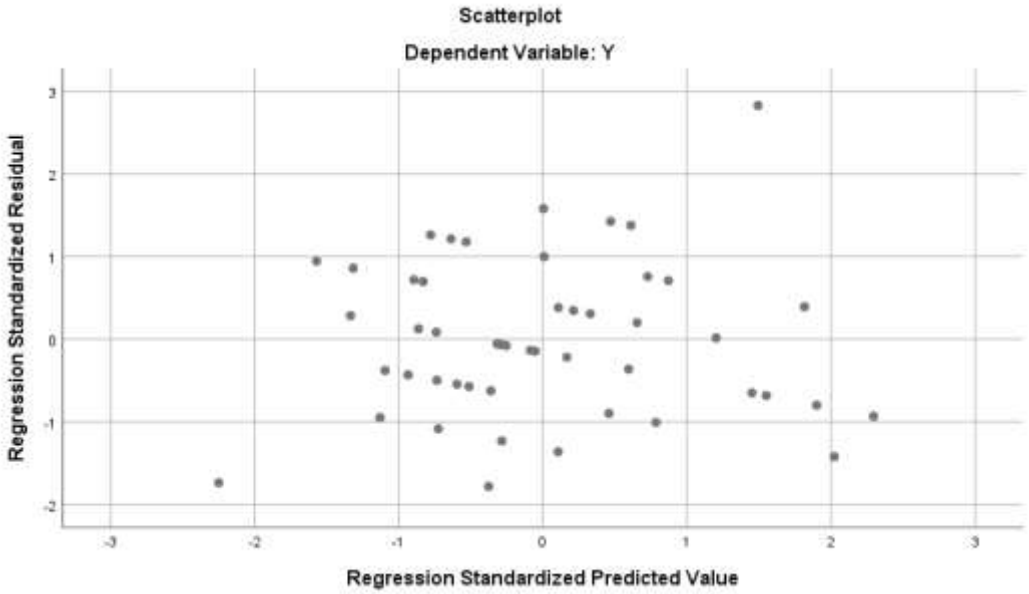
a. Dependent Variable: Y

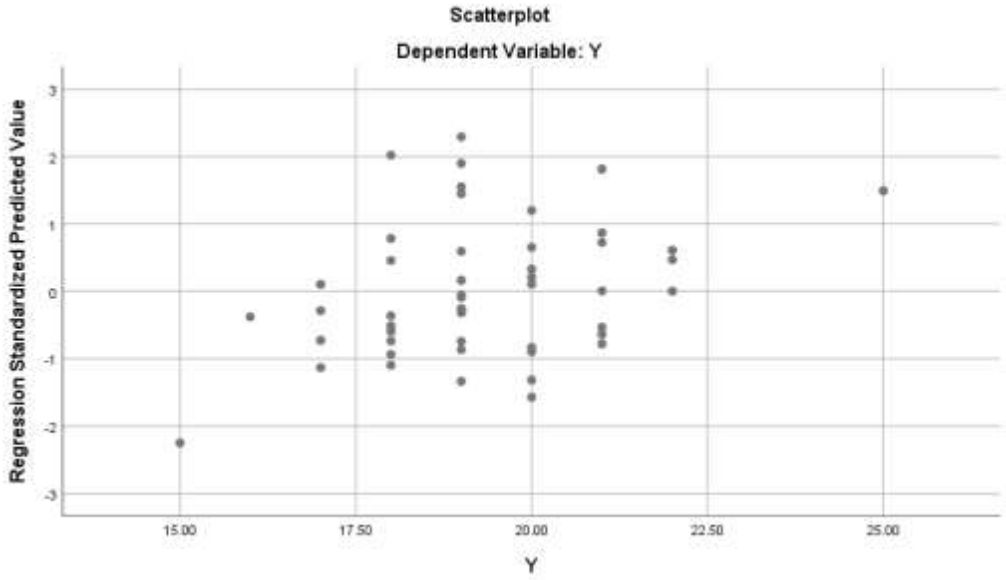
Lampiran 8

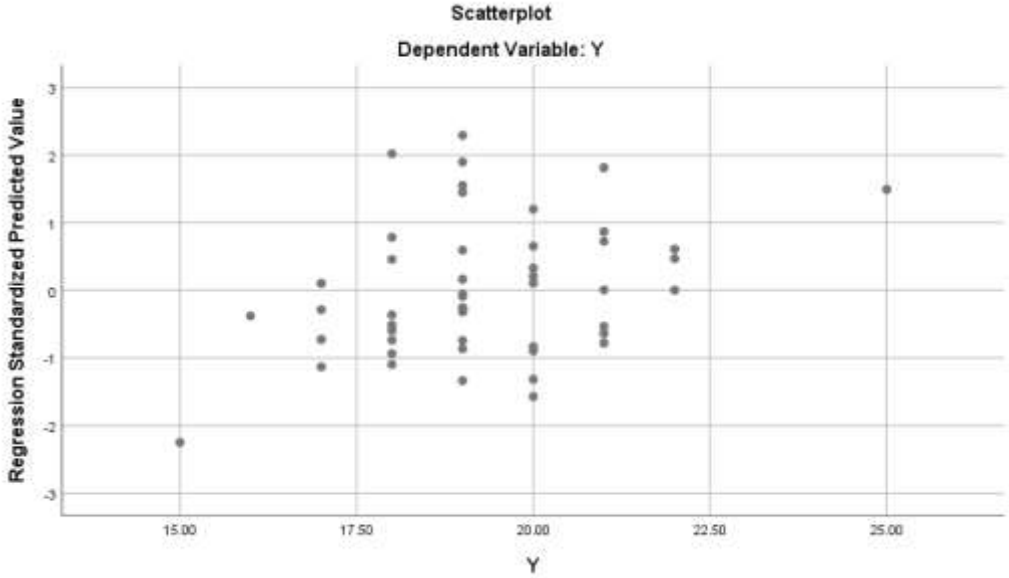
Charts






Scatterplot
Dependent Variable: Y
Regression Standardized Residual
Regression Standardized Predicted Value
3
2
1
0
-1
-2
-3
-2
-1
0
1
2
3


Scatterplot
Dependent Variable: Y
Regression Standardized Predicted Value
Y
15.00
17.50
20.00
22.50
25.00


Scatterplot
Dependent Variable: Y
Regression Standardized Predicted Value
Y
15.00
17.50
20.00
22.50
25.00