

DAFTAR PUSTAKA

- Anggraini, Gita Listya. 2015. Analisis User Experience dan User Interface pada Website Job Portal dengan Pendekatan User-Centered Design dan GOMS Analysis. *Skripsi*. Universitas Gadjah Mada. Yogyakarta.
- Galitz, Wilbert O. 2002. *The Essential Guide to User Interface Design Second Edition*. John Wiley & Sons, Inc. Canada.
- Garrett, J.J. 2011. *The Elements of User Experience: User-Centered Design for the Web and Beyond, Second Edition*. New Riders. Berkeley.
- Goodman, E., Kuniavsky, M. & Moed, A. 2012. *Observing The User Experience*. Elsevier, Inc. Waltham.
- Hudson, William. 2014. *Card Sorting*. <https://www.interaction-design.org/literature/book/the-encyclopedia-of-human-computer-interaction-2nd-ed/card-sorting>, 20 September 2016.
- Jorritsma, Wiard., et al. 2015. *Predicting human performance differences on multiple interface alternatives: KLM, GOMS and CogTool are unreliable*. Elsevier BV. Amsterdam.
- Kieras, D. & John, B. 1996. *Using GOMS for User Interface Design and Evaluation: Which Technique?*. ACM. New York.
- Mathis, Lukas. 2011. *Designed for Use*. Pragmatic Programmers, LLC. USA.
- Nielsen, J. 1993. *Usability Engineering*. Morgan Kaufmann Publishers Inc. San Fransisco.
- Nielsen, J. 2012. *How Many Test Users in a Usability Study?* <https://www.nngroup.com/articles/how-many-test-users/>, 30 Desember 2016
- Nielsen. 2014. *The Nielsen Global Survey of E-Commerce*. <http://www.nielsen.com/us/en/insights/reports/2014/e-commerce-evolution-or-revolution-in-the-fast-moving-consumer-goods-world.html>, 29 Desember 2016.
- Olsen, G. 2004. *Persona Creation and Usage Toolkit*. <http://www.interactionbydesign.com>, 30 November 2016.

- Rahman, Trias Nur. 2014. Pengembangan Website Responsif Emart Indonesia dengan Pendekatan User-Centered Design. *Skripsi*. Universitas Gadjah Mada. Yogyakarta.
- Righi, Carol., *et al.* 2013. *Journal of Usability Studies*, pp 69-88, vol 8. <http://www.usabilityprofessionals.org>, 29 Desember 2016.
- Santosa, P.I. 2010. *Interaksi Manusia dan Komputer Edisi 2*. Penerbit Andi. Yogyakarta.
- Schrepp, M. 2010. *GOMS analysis as a tool to investigate the usability of web units for disabled users*. Springer-Verlag. New York City.
- Yan, P. & Guo, J. 2010. *The Research of Web Usability Design, Computer and Automation Engineering (ICCAE)*, pp.480–483. IEEE. USA.