1. Rekap hasil kuesiner

2. R-Tabel

Distribusi Nilai r_{tabel}

Signifikansi 5% dan 1%

N	The Level of Significance		N	The Level of Significance	
	5%	1%		5%	1%
3	0.997	0.999	38	0.320	0.413
4	0.950	0.990	39	0.316	0.408
5	0.878	0.959	40	0.312	0.403
6	0.811	0.917	41	0.308	0.398
7	0.754	0.874	42	0.304	0.393
8	0.707	0.834	43	0.301	0.389
9	0.666	0.798	44	0.297	0.384
10	0.632	0.765	45	0.294	0.380
11	0.602	0.735	46	0.291	0.376
12	0.576	0.708	47	0.288	0.372
13	0.553	0.684	48	0.284	0.368
14	0.532	0.661	49	0.281	0.364
15	0.514	0.641	50	0.279	0.361
16	0.497	0.623	55	0.266	0.345
17	0.482	0.606	60	0.254	0.330
18	0.468	0.590	65	0.244	0.317
19	0.456	0.575	70	0.235	0.306
20	0.444	0.561	75	0.227	0.296
21	0.433	0.549	80	0.220	0.286
22	0.432	0.537	85	0.213	0.278
23	0.413	0.526	90	0.207	0.267
24	0.404	0.515	95	0.202	0.263
25	0.396	0.505	100	0.195	0.256
26	0.388	0.496	125	0.176	0.230
27	0.381	0.487	150	0.159	0.210
28	0.374	0.478	175	0.148	0.194
29	0.367	0.470	200	0.138	0.181
30	0.361	0.463	300	0.113	0.148
31	0.355	0.456	400	0.098	0.128
32	0.349	0.449	500	0.088	0.115
33	0.344	0.442	600	0.080	0.105
34	0.339	0.436	700	0.074	0.097
35	0.334	0.430	800	0.070	0.091
36	0.329	0.424	900	0.065	0.086
37	0.325	0.418	1000	0.062	0.081

3. Perhitungan Validitas Dan Realibilitas dengan exel

Responden	Persepsi														TOTAL
	Pernyataan/Pernyataan														
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
1	5	4	5	4	4	4	4	4	4	5	4	5	4	5	61
2	5	5	5	5	5	5	3	4	3	5	2	1	5	5	58
3	3	4	4	3	4	4	4	3	2	4	3	3	3	4	48
4	1	3	1	1	1	1	2	2	2	1	1	2	2	2	22
5	4	4	4	4	4	4	4	4	4	4	4	4	4	4	56
6	4	4	4	4	4	4	4	4	4	4	4	4	4	4	56
7	2	2	2	2	2	2	2	2	2	2	2	2	2	2	28
8	4	4	5	4	3	4	3	4	3	4	4	5	3	5	55
9	3	3	3	3	4	3	3	3	3	3	3	3	3	3	43
10	2	1	1	3	1	1	1	1	1	1	1	1	3	3	21
11	4	4	4	4	4	4	4	4	4	4	4	4	4	4	56
12	4	4	4	5	5	5	4	4	4	4	4	3	3	4	57
13	1	1	1	1	1	1	1	1	1	1	1	1	1	1	14
14	4	4	4	4	4	4	4	4	4	4	4	4	4	4	56
15	5	5	5	5	5	5	5	5	5	5	5	5	5	5	70
16	4	4	4	4	4	4	4	4	4	4	4	4	4	4	56
17	1	2	4	4	1	3	2	2	3	4	3	1	3	3	36
18	4	4	5	5	4	5	5	5	5	5	5	5	4	4	65
19	3	3	4	4	4	3	3	3	3	4	3	3	4	4	48
20	2	2	2	2	2	2	2	2	2	2	2	2	2	2	28
21	5	5	5	5	5	5	5	5	5	5	5	5	5	5	70
22	4	4	4	5	4	4	4	4	4	4	4	5	4	5	59
23	4	4	4	4	4	4	4	4	4	4	4	4	4	4	56
24	3	3	3	3	4	4	4	3	3	3	3	4	4	4	48
25	3	2	2	3	3	2	3	1	2	3	2	3	2	3	34
26	1	3	2	1	3	2	1	1	2	1	3	2	1	1	24
27	4	4	4	4	5	4	4	4	4	4	4	4	4	4	57
28	3	3	3	3	2	3	3	3	3	3	3	3	3	3	41
29	4	4	4	4	4	4	4	5	4	4	4	4	5	3	57
30	3	3	3	3	3	3	3	3	3	3	3	3	3	3	42
31	3	4	5	4	5	4	3	4	3	4	4	4	5	5	57
32	3	3	4	5	5	4	5	5	5	5	5	5	5	5	64
33	5	5	5	5	5	4	5	5	5	5	5	5	5	5	69
34	5	5	5	5	5	5	5	5	5	5	5	5	5	5	70
35	4	4	3	4	4	4	5	4	4	4	4	4	4	4	56
36	2	2	2	2	3	3	3	3	3	3	3	3	3	3	38
37	4	4	4	4	4	4	4	4	4	4	4	4	4	4	56
38	3	4	4	4	4	4	4	4	4	4	4	4	4	4	55
39	4	4	4	4	4	4	3	4	4	4	4	4	4	4	55
40	3	2	2	3	4	4	4	4	3	5	4	5	5	5	53
41	4	4	4	5	5	4	3	3	4	4	3	3	3	4	53
42	1	1	1	1	1	1	1	1	1	1	1	1	1	1	14
43	5	4	5	5	4	5	5	5	5	5	4	4	5	5	66
44	4	4	4	5	4	5	3	3	4	3	3	3	3	4	52
45	4	4	5	4	4	5	5	4	3	2	4	4	4	5	57
46	2	3	2	4	4	4	1	1	2	4	1	1	5	5	39
47	4	4	4	4	4	4	4	4	4	4	4	4	4	4	56
48	3	3	3	3	3	3	3	3	3	3	3	3	3	3	42
49	3	3	3	3	3	3	3	3	3	3	3	3	3	3	42
50	5	5	5	5	5	5	5	5	5	5	5	5	5	5	70
51	3	3	4	4	3	3	4	4	3	4	3	3	4	4	49
52	4	4	4	4	4	4	4	4	4	4	4	4	4	4	56
53	4	4	3	4	4	4	4	4	3	3	3	3	4	4	51
54	3	3	3	3	3	3	3	3	3	3	3	3	3	3	42
55	4	5	5	5	5	4	5	5	5	4	5	4	5	5	66
56	4	2	2	2	2	2	2	2	2	2	2	2	2	2	30
57	3	3	2	3	2	2	1	2	3	2	2	3	1	1	30
58	2	2	4	3	4	2	4	3	3	4	3	3	4	4	45
59	2	4	2	3	3	4	3	3	3	4	3	3	3	4	44
60	5	5	5	4	4	5	5	5	4	4	3	3	5	5	62
61	3	3	3	3	3	3	3	3	3	3	3	3	3	3	42
62	4	4	4	4	4	4	4	4	4	4	4	4	4	4	56
63	3	2	4	4	3	3	5	5	5	3	2	2	5	1	47
64	4	3	4	4	4	3	3	3	4	3	3	4	5	4	51
65	5	4	5	5	5	5	3	3	5	5	3	4	4	4	60
66	2	2	1	2	3	2	2	2	2	2	2	2	2	2	28
67	5	5	5	5	5	5	4	5	5	5	4	4	5	5	67
68	4	3	5	4	5	5	3	3	3	4	5	5	5	4	58
69	4	4	4	4	4	4	4	4	4	4	4	4	3	3	54
70	3	3	3	3	2	2	3	3	3	3	2	3	3	3	39
71	3	4	4	4	4	3	3	3	4	3	4	3	3	4	49
72	5	5	5	5	5	5	5	5	5	5	5	5	5	5	70
73	4	4	5	5	5	5	5	5	5	5	5	5	5	5	68
74	4	5	5	5	5	5	5	5	5	5	4	5	5	5	68
75	5	3	4	4	5	4	4	3	3	4	3	4	3	4	53
76	5	5	5	5	5	5	3	3	3	4	3	3	4	4	57
77	4	4	4	4	4	4	4	4	4	4	4	4	4	4	56
78	4	5	4	4	5	4	5	5	4	5	5	5	5	5	65
79	3	3	3	4	4	3	3	4	3	2	3	3	3	3	44
80	4	4	4	4	4	4	4	4	4	4	4	4	4	4	56
81	4	4	4	4	5	4	4	5	4	5	3	3	5	4	58
82	4	4	4	4	4	4	4	5	5	5	4	4	5	5	61
83	3	5	4	4	4	4	4	4	3	4	3	3	4	4	53
84	3	4	3	4	4	4	3	4	3	4	3	3	4	4	50
85	5	5	5	5	5	5	5	5	5	5	5	5	5	5	70
86	4	4	4	4	4	4	4	4	4	4	3	1	3	3	50
87	4	4	4	4	4	4	4	4	4	3	3	3	4	4	53
88	4	3	4	4	4	4	4	3	4	3	1	3	4	5	50
89	3	1	1	1	3	3	3	3	1	1	1	1	1	1	24
90	2	2	2	2	2	2	2	2	2	2	1	1	2	2	26
91	4	4	4	4	4	5	5	5	4	4	4	4	3	4	58
92	5	4	5	4	4	4	4	4	5	5	4	4	4	4	60
93	5	4	4	4	4	4	5	4	5	5	4	4	5	4	61
94	4	4	4	4	4	4	4	4	4	4	4	4	4	4	56
95	4	5	5	5	5	4	5	5	5	5	5	5	4	4	66
96	4	5	5	5	5	5	5	5	2	5	5	5	5	5	66
r hitung	0,84392	0,86318	0,9078	0,901039	0,87482955	0,898093	0,8687507	0,893462	0,859669	0,89841	0,862019	0,825624	0,855499	0,857363	
r tabel	0,2006	0,2006	0,2006	0,2006	0,2006	0,2006	0,2006	0,2006	0,2006	0,2006	0,2006	0,2006	0,2006	0,2006	
keterangan	VALID	VALID	VALID	VALID	VALID	VALID	VALID	VALID	VALID	VALID	VALID	VALID	VALID	VALID	
varians	1,108772	1,083772	1,345614	1,092982	1,14342105	1,109539	1,2263158	1,26568	1,153947	1,261404	1,254276	1,367434	1,226206	1,219298	

jumlah varian	16,85866
varian total	179,249

Kreteria Pengujian		
Nilai Acuan	Nilai cronbach's Alpha	Kesimpulan
0,6	0,975636704	RELIABEL

Dasar Pengambilan Keputusan
Jika Nilai Cronbach > 0,60 Maka Berkesimpulan Reliabel
Jika Nilai Cronbach > 0,60 Maka Berkesimpulan Tidak Reliabel

4. Validitas dengan spss

Correlations

		P01	P02	P03	P04	P05	P06	P07	P08	P09	P10	P11	P12	P13	P14	TOTAL
P01	Pearson Correlation	1	.751**	.787**	.771**	.753**	.795**	.713**	.723**	.731**	.706**	.627**	.656**	.646**	.667**	.844**
	Sig. (2-tailed)		0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000
	N	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96
P02	Pearson Correlation	.751**	1	.801**	.784**	.765**	.809**	.683**	.756**	.709**	.737**	.726**	.647**	.658**	.733**	.863**
	Sig. (2-tailed)	0,000		0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000
	N	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96
P03	Pearson Correlation	.787**	.801**	1	.869**	.770**	.819**	.742**	.773**	.775**	.799**	.757**	.684**	.752**	.757**	.908**
	Sig. (2-tailed)	0,000	0,000		0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000
	N	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96
P04	Pearson Correlation	.771**	.784**	.869**	1	.793**	.835**	.696**	.740**	.790**	.817**	.702**	.640**	.780**	.801**	.901**
	Sig. (2-tailed)	0,000	0,000	0,000		0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000
	N	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96
P05	Pearson Correlation	.753**	.765**	.770**	.793**	1	.841**	.713**	.721**	.679**	.769**	.715**	.677**	.741**	.760**	.875**
	Sig. (2-tailed)	0,000	0,000	0,000	0,000		0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000
	N	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96
P06	Pearson Correlation	.795**	.809**	.819**	.835**	.841**	1	.739**	.765**	.699**	.793**	.714**	.655**	.731**	.791**	.898**
	Sig. (2-tailed)	0,000	0,000	0,000	0,000	0,000		0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000
	N	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96
P07	Pearson Correlation	.713**	.683**	.742**	.696**	.713**	.739**	1	.903**	.772**	.732**	.761**	.739**	.726**	.676**	.869**
	Sig. (2-tailed)	0,000	0,000	0,000	0,000	0,000	0,000		0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000
	N	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96
P08	Pearson Correlation	.723**	.756**	.773**	.740**	.721**	.765**	.903**	1	.807**	.765**	.787**	.723**	.768**	.667**	.893**
	Sig. (2-tailed)	0,000	0,000	0,000	0,000	0,000	0,000	0,000		0,000	0,000	0,000	0,000	0,000	0,000	0,000
	N	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96
P09	Pearson Correlation	.731**	.709**	.775**	.790**	.679**	.699**	.772**	.807**	1	.766**	.744**	.701**	.708**	.615**	.860**
	Sig. (2-tailed)	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000		0,000	0,000	0,000	0,000	0,000	0,000
	N	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96
P10	Pearson Correlation	.706**	.737**	.799**	.817**	.769**	.793**	.732**	.765**	.766**	1	.756**	.706**	.810**	.808**	.898**
	Sig. (2-tailed)	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000		0,000	0,000	0,000	0,000	0,000
	N	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96
P11	Pearson Correlation	.627**	.726**	.757**	.702**	.715**	.714**	.761**	.787**	.744**	.756**	1	.882**	.655**	.674**	.862**
	Sig. (2-tailed)	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000		0,000	0,000	0,000	0,000
	N	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96
P12	Pearson Correlation	.656**	.647**	.684**	.640**	.677**	.655**	.739**	.723**	.701**	.706**	.882**	1	.640**	.696**	.826**
	Sig. (2-tailed)	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000		0,000	0,000	0,000
	N	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96
P13	Pearson Correlation	.646**	.658**	.752**	.780**	.741**	.731**	.726**	.768**	.708**	.810**	.655**	.640**	1	.825**	.855**
	Sig. (2-tailed)	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000		0,000	0,000
	N	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96
P14	Pearson Correlation	.667**	.733**	.757**	.801**	.760**	.791**	.676**	.667**	.615**	.808**	.674**	.696**	.825**	1	.857**
	Sig. (2-tailed)	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000		0,000
	N	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96
TOTAL	Pearson Correlation	.844**	.863**	.908**	.901**	.875**	.898**	.869**	.893**	.860**	.898**	.862**	.826**	.855**	.857**	1
	Sig. (2-tailed)	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,000	
	N	96	96	96	96	96	96	96	96	96	96	96	96	96	96	100

5. Realibilitas dengan spss

Reliability

Notes

Output Created		20-MAY-2023 20:53:43
Comments		
Input	Data	C:\Users\user\Documents\SKRIPSI\SKRIPSI\SPSS VALIDITAS.sav
	Active Dataset	DataSet1
	Filter	<none>
	Weight	<none>
	Split File	<none>
	N of Rows in Working Data File	100
	Matrix Input	
Missing Value Handling	Definition of Missing	User-defined missing values are treated as missing.
	Cases Used	Statistics are based on all cases with valid data for all variables in the procedure.
Syntax		RELIABILITY /VARIABLES=P01 P02 P03 P04 P05 P06 P07 P08 P09 P10 P11 P12 P13 P14 /SCALE('ALL VARIABLES') ALL /MODEL=ALPHA /STATISTICS=SCALE /SUMMARY=TOTAL.
Resources	Processor Time	00:00:00,03
	Elapsed Time	00:00:00,11

Scale: ALL VARIABLES

Case Processing Summary

		N	%
Cases	Valid	96	96,0
	Excluded[a]	4	4,0
	Total	100	100,0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
0,976	14

Item-Total Statistics

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item-Total Correlation	Cronbach's Alpha if Item Deleted
P01	47,5729	156,563	0,819	0,974
P02	47,5521	156,271	0,841	0,974
P03	47,4479	152,397	0,891	0,973
P04	47,3646	155,118	0,885	0,973
P05	47,3438	155,344	0,854	0,974
P06	47,4375	155,028	0,881	0,973
P07	47,5313	154,715	0,846	0,974
P08	47,5208	153,600	0,874	0,973
P09	47,5938	155,675	0,836	0,974
P10	47,4479	153,492	0,880	0,973
P11	47,7500	154,653	0,838	0,974
P12	47,6875	154,764	0,795	0,975
P13	47,4167	155,109	0,831	0,974
P14	47,3646	155,118	0,833	0,974

Scale Statistics

Mean	Variance	Std. Deviation	N of Items
51,1563	179,249	13,38839	14

6. Perhitungan CSI

Responden	Persepsi														Ekspektasi													
	Pernyataan/Pernyataan														Pernyataan/Pertanyaan													
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	1	2	3	4	5	6	7	8	9	10	11	12	13	14
1	4	4	4	4	2	3	3	4	4	4	3	4	3	4	5	4	5	4	4	4	4	4	4	5	4	5	4	5
2	4	4	3	5	4	5	3	4	3	5	3	1	5	4	5	5	5	5	5	5	3	4	3	5	2	1	5	5
3	4	5	3	4	5	4	5	4	4	5	4	4	4	5	3	4	4	3	4	4	4	3	2	4	3	3	3	4
4	3	4	3	4	3	4	4	4	3	3	2	4	4	4	1	3	1	1	1	1	2	2	2	1	1	2	2	2
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MIS	3,572917	3,729167	3,614583	3,833333	3,885417	3,666667	3,635417	3,635417	3,510417	3,770833	3,458333	3,510417	3,71875	3,8125	3,583333	3,604167	3,708333	3,791667	3,8125	3,71875	3,625	3,635417	3,5625	3,708333	3,40625	3,46875	3,739583	3,791667	MSS
WF	6,957404	7,261663	7,03854	7,464503	7,565923	7,139959	7,079108	7,079108	6,8357	7,342799	6,73428	6,8357	7,241379	7,423935														
WS	24,9307	26,17224	26,10125	28,30291	28,84508	26,55172	25,66176	25,73551	24,35218	27,22955	22,93864	23,71133	27,07974	28,14909														
WT	365,7613																											
CSI	73,15234 PUAS																											
TOTAL MIS	51,35417																											